



The ACE team



## Answers

- d) Engaged in the conversation and absorb the information
  - a) No need to absorb the information, just enjoy listening
  - c) Listening 'for' only the relevant bits and discarding the rest
  - f) Listening 'with' to be on a journey and listening to the conversation flow but with no sense of purpose
- : a) Listening for a purpose as you need to hear the bottom line so that you can act/respond