Rules:

- f. it is decided in accordance with the registered on Programmes leading to a professional qualification) that you are not fit to proceed on the Programme; or
- g. for any other reason specified in its rules and regulations.

4. Fees

4.1 You agree as part of this Contract to pay, or make acceptable arrangements to pay all deposits, fees, charges and expenses relating to your Roehampton Programme when these fall due.

QAHE and/or the University will publish information on deposits, fees, charges and expenses and will inform you of the date by which these shall be paid, and will refund any fees paid by you which may be refundable in accordance with the Student Fee Payment & Enrolment Regulations.

4.2 Failure to pay fees and charges (collectively referred to as fees and charges in this Contract) when due may lead to the imposition of sanctions by QAHE and/or the University, including suspension from access to QAHE and/or University facilities or termination of your registration at the University and QAHE.

5. Accommodation

You will be responsible for making your own arrangements for accommodation and insurance of your personal belongings for the duration of your studies.

6. International Students

6.1 You are responsible for obtaining your visa or other valid permission to enter and study in the UK and for complying with its conditions. If you do not secure valid immigration permission for study, you will not be able to start your programme. If your permission

- fire or flood:
- severe weather conditions;
- natural disasters;
- political and civil unrest;
- power failure;
- damage or lack of access to buildings, facilities or equipment;
- the acts of any governmental or local authority;
- industrial
 - the acts or delays of any governmental or local authority;
- legal or regulatory changes, including changes to government guidance;
- withdrawal by any government or local authority of any necessary licence; and/or
- where the numbers recruited to a programme are so low that it is not possible to deliver an appropriate quality of education for students registered on it.
- 9.3 Where Events Outside of our Control occur, QAHE and the University will notify you that the events have occurred and will take all reasonable steps to minimise the resulting disruption to affected students, by, for example:
 - offering affected students the chance to move to another programme where reasonably possible:
 - deferring the start of the programme;
 - delivering the programme in a different way, from another location or online, or at another time:
 - delivering a modified version of the same programme;
 - assisting students to transfer to complete the programme at another institution; and/or
 - delivering other services or facilities in a different way, form a different location or online.
- 9.4 If you are not satisfied with any such steps to mitigate the disruption caused by Events Outside of Our Control, you may terminate your Contract with the University and QAHE and we will follow our policy on refunds and compensation in line with the Student Fee Payment and Enrolment Regulations.
- 9.5 Where, as a result of Events Outside of Our Control, it is necessary to close or discontinue or cease to deliver a programme, the University and QAHE will follow its Student Protection Plan and its policy on refunds and compensation in line with the Student Fee Payment and Enrolment Regulations.

- 9.8 Changes may therefore be made to:
 - (a) the content and syllabus of programmes, including in relation to placements/fieldtrips;
 - (b) the timetable, location and number of classes:
 - (c) the structure and/or timing of the academic year:
 - (d) the content or method of delivery of programmes of study, services and facilities; and/or
 - (e) the examination and assessment methods.

Changes may be made either before or after your admission but in all cases the University and QAHE will take the reasonable expectation of its students who are admitted to or engaged on any affected programme into account, and will have due regard to the quality of the student experience. The University and /or QAHE will provide adequate notice of any proposed changes and take all reasonable steps to minimise disruption.

- 9.9 Students affected by substantial and/or material changes who are not satisfied with those changes will be offered the opportunity to withdraw from the affected programme and reasonable support to transfer to another programme at QAHE, the University, or to another institution. Further guidance can be found in the Student Protection Plan. A refund of fees and compensation will be considered in line with the Student Fee Payment and Enrolment Regulations.
- 9.10 Neither QAHE nor the University excludes or limits in any way their liability for:
 - death or personal injury caused by their negligence or the negligence of their employees, agents or subcontractors;
 - fraud or fraudulent misrepresentation.
- 9.11 Neither the University nor QAHE accept responsibility for, and expressly exclude liability to the fullest extent possible under the general law for loss or damage to your property or for infection of your equipment caused by computer viruses, and for the consequences of any such damage.

10 Communications

10.1 You will be provided with a Roehampton e-mail account for the duration of your studies and

this will used by the University and QAHE when communicating with you by e-mail.

- 10.2 You will:
 - (a) be expected to use your Roehampton account when contacting QAHE or University staff by e-mail, so that QAHE and University staff can be reasonably sure of your identity;
 - (b) inform QAHE about any changes to your personal details including; postal address, telephone number and contact details.

11 Personal Data Collection, Publication and Sharing

11.1 By entering into this agreement you understand that the University, QAHE and its partners or agents will process your personal data in order for the University to meets its obligations to deliver education services to you.

- 15.1 This Contract is only enforceable by you, QAHE and the University. No other person shall
 - have any rights in connection with this Contract.
- 15.2 If any part of this Contract becomes illegal or invalid, the parts of the Contract which are not illegal or invalid shall remain in force.
- 15.3 Failure by you, QAHE or the University to enforce any part of this Contract shall not be construed as a waiver of a right to enforce that part of the Contract and shall not affect the right later to enforce any part of this Contract.
- 15.4 All representations, warranties, terms and commitments not expressly set out in this Contract (whether implied by law, conduct, statute or otherwise) are excluded to the maximum extent permissible at law.
- 15.5 This Contract is governed and construed in accordance with English Law. By agreeing to its terms and conditions you submit to the exclusive jurisdiction of the English courts for the resolution of any disputes which may arise out of or in connection with this contract or your studies.